



RACQ
CapRescue

ANNUAL REPORT

2021

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BOARD OF DIRECTORS

Clark Cooper - Business Proprietor
Mark Fewtrell - Executive
Sandra Hobbs - Executive
Justin Houlihan - Solicitor
Mark Tobin - Grazier

CHAIRMAN'S MESSAGE



Throughout the 2020-2021 year, RACQ Capricorn Helicopter Rescue Service continued to provide the Central Queensland community with a reliable, aeromedical search and rescue service of a world class standard.

The year was not without its challenges. As was and has been the case in many industries and services, the COVID-19 pandemic did present some challenges to our Service, both operationally and financially. I must acknowledge and congratulate our Operator, Babcock Australasia and our own staff for the manner in which they confronted and dealt with these challenges.

Whilst the Board is always conscious of its obligation to ensure the long term viability and sustainability of the Service, we continue to look at ways of improving the level of service that can be provided to the community. During this last year, the Board embarked on an upgrade of our primary aircraft from the Bell 412EP to an AW139. Whilst the operational costs of this new aircraft will be higher, the aircraft's capabilities in relation to the distance it can travel and its improved flying time allows for an enhanced level of service.

Despite the pandemic impacting on many of our community fundraising events, the overall financial result for the year was positive. The

financial statements show that our balance sheet is still strong which is important as we look to the future – both short term and long term.

CapRescue continues to work closely with all our operational partners namely, Queensland Health, Queensland Ambulance Service and Babcock Australasia. This level of cooperation amongst these partners plays a significant role in being able to provide and maintain such a vital and reliable service to our community.

I thank RACQ who continue to provide wonderful support to our Service as our naming rights sponsor. Our relationship with RACQ has existed and evolved for many years and still continues to grow each year.

It is also important that we acknowledge the wonderful sponsorship and financial support our Service receives from the many corporate partners who operate within the Central Queensland area, the various local authorities who support us in different ways and the generosity of the people of Central Queensland generally.

I wish to acknowledge the tremendous work of our team. This extends to not only our Executive Officer and staff but also our wonderful volunteers who are so giving of their time. Collectively, they all make a significant contribution and are vital to the reliability and sustainability of the service to our community.

Finally, I acknowledge the contribution and efforts of my fellow directors. Throughout the year, they have all displayed a genuine commitment to their role and the level of service and responsibility required from them.

Justin Houlihan
Acting Chairman



NEWS ACROSS THE REGION

Children Pulled From Burning Tent

In July 2020, a camping trip for a local Central Queensland family ended in disaster. It was just before midnight that the RACQ CapRescue crew was tasked to a camping site on a property north of Rockhampton where a tent had reportedly caught fire, trapping two children inside.

The Rescue300 helicopter was promptly dispatched and soon landed at the scene of the incident with a Critical Care Doctor and Intensive Care Paramedic on board.

Once on the ground, it was established that two men had rushed into the burning tent to save two small children. As a result of their heroic act both men suffered burns to their hands and feet. The children were relatively unscathed with only one requiring road transportation to Rockhampton with minor burns to his leg. He was accompanied by his father who sustained minor burns, whilst his uncle was airlifted by RACQ CapRescue in a stable condition with injuries of a more serious degree.

It is understood all involved in the incident are now well on the road to recovery. For what could have been an extremely traumatic and fatal event, it was thankfully not, thanks to the actions of those involved.

Teenager Lost On Mountain

A picturesque day in July 2020, spent climbing Mount Larcom quickly turned to panic and worry as RACQ CapRescue was tasked to search for and rescue a 14 year old patient.

The young patient had reportedly lost his way atop the mountain after spending the day with his grandparents and sister.

The youth was bush walking with family members before becoming separated, disorientated, and subsequently lost on the mountain just after 10am. Once at the top of the mountain, the teen was unable to make his descent and opted to stay put at the peak and await help.

It was upon the grandparent's return to the base of the mountain, that they raised the alarm with authorities who began to search for the walker. Given the vast range and terrain of Mount Larcom, the Rescue300 crew was tasked just after 1.30pm.

The RACQ CapRescue crew searched the location for a short while before locating the patient on a rock at the peak of the mountain. The onboard Rescue Crew Officer was winched down to assess the patient for any injuries.

After the teenager was given the all clear, he was winched into the aircraft and taken to the base of the mountain to be reunited with his grandparents. From there he was transported in a stable condition by QAS Paramedics to Gladstone Base Hospital for further observations.

The Rescue300 crew would like to remind those looking to explore our backyard to be prepared for any situation you might find yourself in. Getting out and about amongst our incredible region is a wonderful experience, however, preparation is key. Personal Location Beacons are a sound investment for anyone venturing into remote areas with limited mobile phone reception.



NEWS ACROSS THE REGION

Eight Left Holding On For Dear Life

Setting out for a day on the water isn't always without its hiccups, as eight Yeppoon boaties discovered in September 2020 when their day out quickly turned traumatic.

Situated near North West Island, off the Gladstone coast, their boat suddenly began taking on water causing it to quickly submerge into the ocean.

Left clinging to their life raft, the eight people on board, including a six month old baby, activated their Emergency Position Indicating Radio Beacon (EPIRB).

The EPIRB device notified emergency services of the dire situation in the quickest way possible, earning praise from Rescue Crew Officer, Cameron Fewtrell.

“We always urge those heading out on the water to equip themselves with the proper equipment, this includes an EPIRB. By far the most efficient manner to alert emergency services when in a distressed situation, EPIRB's can literally mean the difference between life and death” Mr Fewtrell said.

After the EPIRB was activated, an immediate notification to the Australian Maritime Safety Authority in Canberra was received and communications between tasking agencies began.

Our crew leapt to action just after 9am, wearing wetsuits and carrying other critical equipment. From above, the RACQ CapRescue crew confirmed that all involved in the accident were stable and unharmed.

A nearby bulk carrier then dispatched their rescue vessel to collect those in the water and transport them to safety.

The RACQ CapRescue helicopter landed atop the bulk carrier where a Rescue Crew Officer and Critical Care Paramedic further assessed the recently rescued boaties.

After confirming all were well and in good spirits, the Rescue300 crew returned to our Rockhampton Base. The eight people were transported back to Yeppoon by a Queensland Police vessel.

Teen Rolls Car On Beach

In October 2020, RACQ CapRescue was tasked to a 4WD vehicle rollover on a beach north of Tannum Sands. A four-wheel drive utility containing three occupants was travelling along the beach when it reportedly lost control and rolled numerous times; causing serious injuries to the occupants.

Rescue300 landed on the beach beside the scene of the accident where Queensland Police Service and Queensland Ambulance were already in attendance and providing assistance.

A female patient was treated for minor injuries on scene then transported to Gladstone hospital via road ambulance, while the male driver in his late teens was treated on scene for more serious injuries before being airlifted to the Rockhampton Hospital in a serious but stable condition. The third occupant, a young male was very lucky to escape without injury.



NEWS ACROSS THE REGION

Multi Agency Rescue

The sole passenger of a vessel taking on water successfully activated his EPIRB late one afternoon in February 2021, prompting a multi agency rescue mission.

The Australian Maritime Safety Authority swiftly alerted the RACQ CapRescue crew, tasking them to a location approximately 30 miles North East of Rockhampton in the vicinity of Corio Bay.

Once airborne Rescue300 successfully located the registered EPIRB and the ill fated vessel. Acting as the 'eyes in the sky' our helicopter stayed overhead tracking the vessel until the Yeppoon Coast Guard arrived on scene to tow it back to Rosslyn Bay.

We're happy to report it was a great outcome for all involved.

Marlborough Collision

Eleven people involved in an early morning crash in March 2021, were lucky to walk away with relatively minor injuries when two motor vehicles collided on the Bruce Highway, just south of Marlborough.

Reports suggest two vehicles side swiped each other at speed on the highway, causing a small SUV to veer off the road and roll down an embankment, coming to rest atop its' roof. The driver of the SUV was treated at the scene for a suspected broken leg and pelvis. She was taken to Rockhampton Base Hospital in a stable condition while her two teenage passengers were treated at the scene for shock and minor injuries.

The north bound vehicle containing eight occupants, one of which was heavily pregnant, were assessed at the scene and all found to be in stable conditions with either minor or no injuries. The pregnant woman was however taken to Rockhampton Base Hospital by road ambulance as a precautionary measure.

The RACQ CapRescue crew noted that this particular section of the highway is notorious for motor vehicle accidents, often due to fatigued drivers. For what should have been the scene of a horrific accident, it's a timely reminder for drivers to be mindful of their wellbeing and remember the Fatal Five when travelling on our Queensland roads.

Horrific Highway Crash

On a Sunday morning in March 2021, RACQ CapRescue was tasked to the scene of a serious multivehicle accident involving a ute and a B-Double truck on the Capricorn Highway 10km west of Duaringa.

Upon arrival to the horrific scene, the onboard Rescue300 crew along with the Critical Care Paramedic and Doctor discovered the B-Double had veered off the right-hand side of the road and into the trees. The utility had sustained significant damage, with the driver still entrapped in the vehicle. With the assistance of the Queensland Fire and Emergency Services, Queensland Ambulance Service, Queensland Police Service and the on-board crew, the driver was removed from the vehicle safely and assessed for injuries.

Once stabilised, the patient was transported to Rockhampton Base Hospital for further treatment.



NEWS ACROSS THE REGION

Lifesaving Link For Many

RACQ CapRescue responded to 25 tasks from July 2020 to June 2021, involving riders falling from horses on remote properties. Often suffering serious injuries and hours from specialist medical treatment, the Rescue300 crew provide the lifesaving link of medical care to these patients.

Early in April 2021, the crew were tasked near Biloela to a 52 year old who had suffered suspected spinal and head injuries following a horse fall. Given the potential severity of the incident, the patient remained at the scene until RACQ CapRescue arrived with the onboard medical team. The Critical Care Paramedic and Doctor provided the vital treatment the patient required and stabilised them for the flight to Rockhampton.

Later in the month, Rescue300 were tasked to the Springsure airfield following a similar incident when a woman in her early twenties also fell from a horse. Situated on a property hours from the hospital, via country roads, QAS paramedics were first to arrive at the scene and provide the initial treatment and stabilisation of the patient. She was then transported a further 100km's to the airstrip to meet our Rescue300 helicopter. Once in Rockhampton, the patient received scans to determine the severity of her condition; a service that smaller, regional hospitals cannot always accommodate.

Thanks to the efficiency of RACQ CapRescue and accessibility to patients in remote areas, our rural community can rely on us when things go wrong, because we know a big region needs a fast response.

Quad Bike Accidents on the Rise

Sadly, quad bike accidents seem to be a harsh reality in CQ with the RACQ CapRescue crew reporting a significant increase in the number of incidents they have attended in the past 12 months. Of the 31 quad related rescues carried out by our crew during this period, two occurred in May 2021.

At 11pm on Sunday May 16th, Rescue300 was tasked to the Byfield National Park area where three people riding a quad bike along a heavily vegetated road within the forestry hit a tree hidden by grass. All three riders were thrown clear of the vehicle, with one man in his 30s suffering head and upper body injuries.

The man was intubated on scene by the on-board doctor and Critical Care Paramedic before being airlifted to Rockhampton Hospital for further scans. The other two riders, both in their 20s, suffered suspected broken ribs, cuts and abrasions. They were transported by road with the QAS for further assessment.

Shortly after midday on Saturday May 22nd, Rescue300 was tasked to the scene of an ATV accident on a property near Moura. Three teenage girls sustained suspected fractured arms and spinal injuries because of the crash.

Two of the girls were airlifted straight from the scene to Rockhampton Hospital. Shortly after returning to base, the crew were called to the Moura Hospital to collect the third teenager involved in the accident.



VOLUNTEER ACTIVITY

Each year, RACQ CapRescue relies on the generous contribution of our volunteers to help fundraise towards the operating expenses of our service.

From July 2020 to June 2021, our StepUp CapRescue Volunteers – supported by Thiess, collectively volunteered over 850 hours, contributing over \$37,500* in value to our organisation. The outstanding effort of our volunteers helps to ensure RACQ CapRescue continues to be there for the people who need us most.

2020 was a tough year, not only for our Service and volunteers, but for the entire Nation. COVID-19 restrictions limited our face-to-face volunteering activities from March until September 2020.

However, our volunteers continued to step up for the Service by selling raffle tickets, preparing quarterly newsletters, completing questionnaires, and assisting with website and social media content.

From September onwards, our volunteers attended multiple fundraising events within our region including the Capricorn Food and Wine Festival, Colour Me Capricorn Gladstone, Oktoberfest Rockhampton, the Figtree Markets, Golf Days, and Russell Morris Live on Great Keppel Island, to help raise money and sell raffle tickets for our Service.

Volunteer contribution was outstanding at Colour Me Capricorn Gladstone 2020. We had 18 incredible volunteers assist throughout the day, providing an amazing 97 hours of assistance over the weekend.

Nearly 50% of our volunteers at Colour Me Capricorn Gladstone were Youth Volunteers. Colour Me Capricorn raised over \$15,000 for RACQ CapRescue and our volunteers were an integral part of the events' success.

Our 2020 Monster Christmas Seafood Raffle proved to be exceptionally popular with all tickets sold, raising over \$10,000 for the Service. Without our volunteers' tireless efforts to sell the tickets by attending fundraising events, local shopping centres, markets and selling to their friends, family and colleague's, the raffle would not have been as successful.

After the unexpected year we had in 2020, our StepUp CapRescue Volunteers, supported by Thiess, were eager to get back into the swing of things in 2021. Although we didn't host any events until late March, our volunteers were kept busy with raffles, newsletters, fundraising events held by other groups and more.

Due to popular demand, in 2021 we hosted our first Monster Easter Seafood Raffle. The raffle was a huge success, raising over \$8,000 for the Service thanks to our volunteers and supporters.

The Country Music & Dancing fortnightly afternoons in Yeppoon, hosted by a local community group, returned at the start of 2021. Since then we have welcomed a few new volunteers all keen to attend and assist at these events - which is fantastic!



VOLUNTEER ACTIVITY

Our first fundraising event in 2021 was Colour Me Capricorn Rockhampton, held on the 28th March. The event was a colourful success with over 760 participants, raising over \$20,000 for RACQ CapRescue. This year, volunteer contribution was at a record high with 22 volunteers in attendance. Volunteers from the CQU Health Clinic were also on hand to provide free sports massages.

National Volunteer Week, held from May 17 – May 23, 2021, celebrated millions of volunteers across Australia. RACQ CapRescue took this opportunity to recognise, celebrate and thank our volunteers for the vital role they play within our Service and the community. This year, we celebrated National Volunteer Week with a day trip to the breathtaking Great Keppel Island. Our volunteers and RACQ CapRescue Volunteer Coordinators enjoyed a relaxing day by the beach, with a bush walk and a delicious lunch.

Throughout the past year, our volunteers have also contributed time towards our 25th Anniversary Appeal, quarterly newsletters, social media videos, website content and volunteer profiles. Our volunteers have enjoyed being involved in a variety of activities and helping us to promote our Service to the community.

We are happy to report that our volunteer numbers have remained steady throughout the past year, with several new faces jumping on board. We are proud to have recruited a solid team of dedicated volunteers who support the values that we stand for.

It is a fantastic feeling knowing that we over 90 individuals who not only give up their time for our organisation, but who are also passionate about supporting their community. Out in the field they enthusiastically promote our service and encourage others to join in the fun of volunteering.

Our volunteers have shown an enormous amount of dedication and hard work this year. We sincerely appreciate their contribution and would like to thank them for helping us to raise awareness of the Service and much needed funds.

Thanks also go to Thies, our Naming Rights Partner for the StepUp CapRescue Volunteers program. Thies has supported the program since its launch in 2017.

Our partnership with Thies ensures that the Step Up CapRescue Volunteer program has a wider reach as we continue to strive to recruit a diverse group of volunteers from around our region - all dedicated and eager to deliver our vision, raise awareness and secure funds for our service.



THANKS TO OUR COMMUNITY

Events

Over the past year, RACQ CapRescue hosted several successful fundraising events across Central Queensland raising vital funds for the Service.

The 2020 RACQ CapRescue Degustation presented by QMAG, which saw a superb six course degustation by Matt Golinski, was once again a sell out event raising close to \$20,000. Our two Colour Me Capricorn events, held in Gladstone (September 2020) and Rockhampton (March 2021), were also a colourful success raising over \$30,000 between them. Colour Me Capricorn Rockhampton attracted over 760 attendees with everyone skipping away excited for the next one.

Throughout the year, RACQ CapRescue attended multiple fundraising events across the region including the Capricorn Food and Wine Festival, Oktoberfest Rockhampton, the Resources Charity Golf Day, Legends of League Blackwater, Russell Morris Live on Great Keppel Island, The Dam Run in Biloela, GKI Sunset Sessions, and many more. Attending events throughout the region helps us to not only create community awareness about our Service but also raise vital funds.



Fundraising and Donations

Once again, our 2020 Monster Christmas Seafood Raffle proved to be exceptionally popular, raising \$10,000 for the Service. Due to popular demand, we hosted our first Monster Easter Seafood Raffle. The raffle was a huge success, raising over \$8,000 for the Service thanks to the effort from our Volunteers.

Other fundraising initiatives held throughout the year included the Play For Purpose raffles, Workplace Giving, our Tax Time Appeal and our Annual Appeal, which were all very well received and supported by the local community.

Despite the effects of COVID-19, the community support we received throughout the year was outstanding. We would like to sincerely thank all of those who supported RACQ CapRescue in 2020/2021. Our team greatly appreciated the generosity of our regular donors and welcomed many new donors on board.

Local clubs, community groups and individuals continued to host events on our behalf, donating thousands of dollars to the Service. We are amazed by the level of community fundraising that has continued throughout the year and greatly appreciate the ongoing efforts by these organisations and groups. Thank you to everyone for their wonderful support throughout the year!



THANKS TO OUR SUPPORTERS

Community support is vital to the ongoing success of RACQ CapRescue. We would like to thank the individuals and organisations who help to maintain this FREE life-saving service. Central Queensland, we sincerely appreciate your support.

Sponsorship

2020/2021 has been another busy year for RACQ CapRescue, responding to over 376 tasks and rescuing hundreds of people within our region. The ongoing support of our sponsors in a time of uncertainty has been crucial in assisting us to continue saving lives. We would like to thank our valued sponsors for keeping us flying, in particular our naming rights sponsor, RACQ, who celebrated 20 years with us this year. Also, our Government partner Queensland Health who contribute the equivalent of 60% of our operational costs.

A special thanks also to our major sponsors APLNG ConocoPhillips, Glencore, Rockhampton Regional Council, BMA BHP Billiton Mitsubishi Alliance, AngloAmerican, Santos GLNG, Thiess, Hastings Deering, MM Electrical Mining & Industrial Suppliers, Orica, Yarrabee Coal, Coxons and Rookwood Weir Project.

We are also thankful to CQ Today and Appleton Studios - our Media Partners.

Community Sponsorship

Thank you to our event and raffle sponsors including QMAG, Babcock Australasia, DC Motors, Jemena, Hutchinson Builders, Gladstone Area Water Board, Rio Tinto, Optima Dental, Gladstone Regional Council, Stockland Gladstone, Rockhampton Regional Council, Blackwoods, Stanwell, Stockland Rockhampton, APLNG ConocoPhillips, Rosslyn Bay Fish Market and Great Keppel Island Hideaway.



Workplace Giving

The StepUp Workplace Giving Program has continued to grow throughout 2020/2021. It gives employees the chance to have a positive and lasting impact by making a tax deductible donation out of their pay each week. We thank all of our workplace giving donors for collectively having a huge impact on our service and community.



THANKS TO OUR RESCUE300 MEMBERS

RACQ CapRescue would like to thank all our valued Rescue300 Members for jumping on board another year. In 2021, the Club that Saves Lives reached a new milestone and hit 109 members!



ADAQ - Rockhampton
Almost Anything
Anderson Consulting Engineers Pty Ltd
Armstrong and Sons Pty Ltd
Barmount Feedlot
Blackwoods
Boodles Meats
Booroondarra Pastoral Company
BOQ North Rockhampton
Brown and Hurley
Buddy's Fire Sales & Service
Butler Partners
Butto's Diesel Service
C.T. Harris & Company Chartered Accountants
Callide Valley Toyota
Canfell Constructions Pty Ltd
Capricorn Survey Group (CQ)
Cassidy Hospitality Group
CFMEU Callide Power Lodge
Champ Resources
Chauvel Industrial Services
Chris Warren Homes
City Printing Works
Civil Support Pty Ltd
Clear Waters Financial Planning
Coal Train
CoCoBrew
Construction Sciences
Coronado Curragh
CQ Gourmet Wholesale Food
CQUniversity
Craig & Anita Hayes
Crane's Plumbing
Cross Asia Pacific
DC Motors
DEPCO Drilling

DEPCO Drilling
Dobinsons
Dr Ramesh Vasoya
EFEX
Emerging Technologies Pty Ltd
Evans Edwards & Associates
Farm and Garden
Federal Member for Capricornia - Michelle Landry
First Grade Contract Maintenance
Fitzpatrick Constructions Pty Ltd
Fitzroy Basin Association
Flame Developments
Fleet Industries
Get Logo'd
GFOUR Brand
Golding Contractors Pty Ltd
Great Keppel Island Hideaway
Hastings Deering
Herron Todd White
Hillcrest Rockhampton Private Hospital
Hogs Rockhampton
Hopkins Brothers
Hydrofield
Investment Collective
Jemena
JRT Group
June Pastoral Company
KDF Accountants
Kennas Chartered Accountants
Keppel Brand
Lactalis
Lawrence's Holden & GMSV
Lupton Stewart Othodontics
Mark Bunt Menswear
Mater Hospital
Maynard Cattle

McCosker Contracting
McMurtrie Consulting Engineers
Milne Bros
Moore Australia
Movement Improvement
NAB
NRG Gladstone Operating Services
Osgood Livestock Transport
Pat O'Driscoll Real Estate
Phil Peel Jewellers
Purcells Engineering
QMAG
RACQ
Ray White
Rees R & Sydney Jones
Rockhampton Leagues Club
Rockhampton Mini Loads
Rockhampton Regional Council - Airport
Rockys Own
Sargent Signs
Shanahan Swaffield Partners
Shaw Haulage
Smith Helicopters
SMW Group
South Geldard Lawyers
Specsavers Rockamton North
Stage & Audio
STT Electrical
Stylish Events & Hire
The Two Professors
Thomo's Betta Home Living
Tim Brosnan Contracting
Tony Madden Architects & Interiors
Trend Interiors Tile & Carpet Court
Ultimate Flooring Xtra
Vector Health
Worrells
Yeppoon Real Estate



THANK YOU WORKPLACE GIVING

Thank you to the following organisations for their support through our Workplace Giving Program.



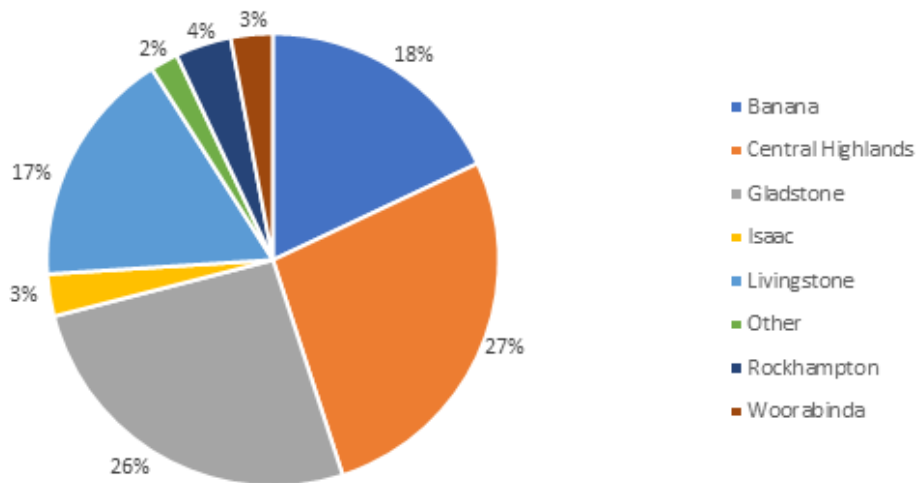
AMWU Curragh
Anglo COA
Ashton Engineering
Auswide Bank QLD
Banana Shire Council
Benevolent Aged Care
Bill Robertson Toyota
Blue Care
CFMEU
CHRC (Central Highlands Council)
CQU (Central Queensland University)
CS Energy Ltd
DC Motors
Emerald Carrying Company
Ensham Resources
Ergon Energy
Fleet Industries
Frenchville Sports Club Ltd
Fulcrum Suspension Specialists
G & S Engineering
Gladstone Area Group Apprentices Ltd
Gladstone Area Water Board
Gladstone Regional Council
Hastings Deering (Aust) Ltd
I&C Instrumentation & Electrical
Ian Weigh Motors
JBS Australia
Jellinbah Mining Pty Ltd
Kalari Pty Ltd
Keycut Services
Lawrence Motors

Livingstone Shire Council
Martins Haulage
McDonalds
Mercy Health & Aged Care
Moore Eyes
NRG Gladstone Power Station
Prescare
QLD Correctional Services
QLD Fire & Rescue Service
QLD Health
QLD Police Service
QMAG
Queensland Alumina
Rimrock Agencies
Robo's Motorworks
Robo's Tyreworks
Rockhampton Regional Council
Rocky's Own Transport Co
Rod North & Sons Transport Pty Ltd
Sassi Australia
Shanahan Swaffield Partners
St Brendan's College
Stanwell Corporation
Sun Valley Motel
Tey's Bros (Holding) Pty Ltd
Thiess Pty Ltd
Trend Interiors Carpet & Tile Court
Tropical Auto Group
Wesfarmers Curragh Pty Ltd
Yarrabee Coal Company

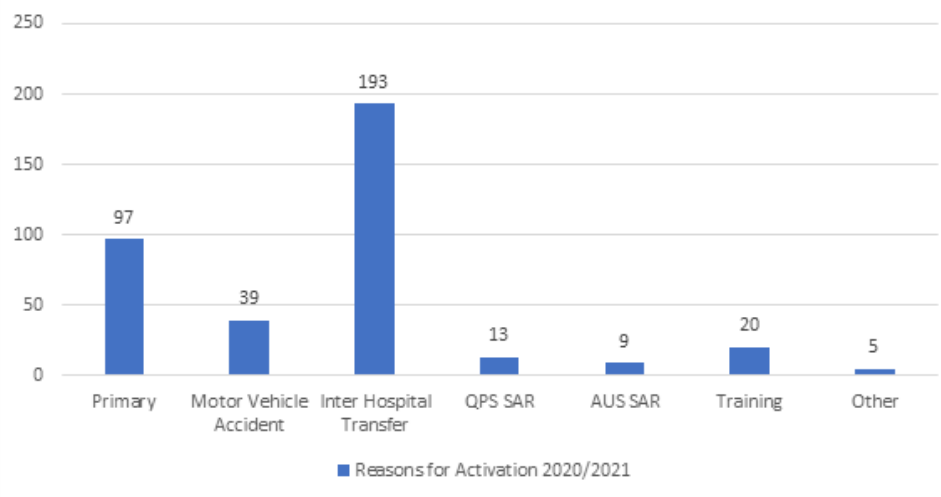


ANNUAL STATISTICS

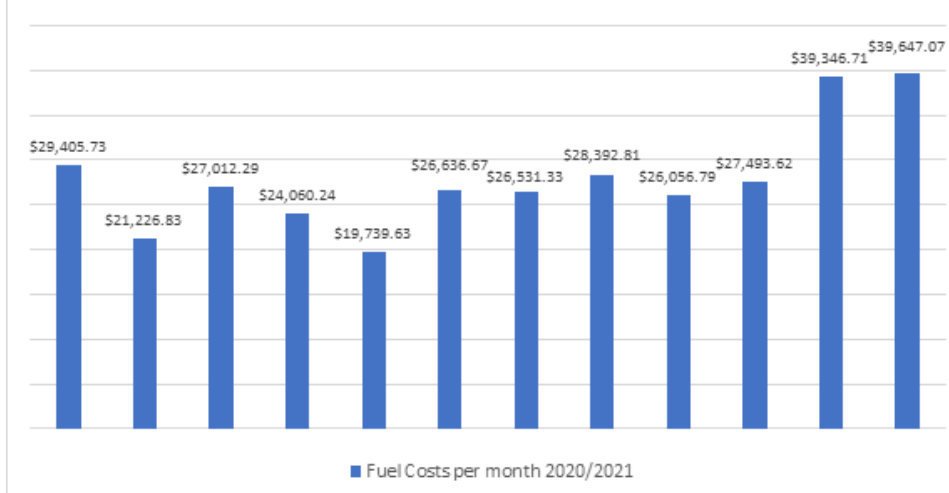
Percentage of Tasks per Region 2020/2021



Reasons for Activation 2020/2021



Fuel Costs per month 2020/2021





Government Partner



Naming Rights Partner



High Altitude Partners



Blue Sky Partners



Lift Off Partners



Media Partners



Local Government



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