



ANNUAL REPORT

2022

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BOARD OF DIRECTORS

Lauren Bagshaw-Flanagan
Clark Cooper
Mark Fewtrell
Sandra Hobbs
Justin Houlihan
Mark Tobin
Adrienne Ward

CHAIRMAN'S MESSAGE



Our long-awaited AW139 arrived in July 21 with the support of the Queensland Government's recurrent and a one-off financial contribution allowing the transition to happen earlier than anticipated. The platform is a step forward in carrying capacity, speed, and endurance, increasing the area that we service. It has the ability to spend longer over a search area and accept tasks as far west as Alpha and east to the Swains Reef, with the capability of transporting patients directly from the scene to Brisbane if required. This has resulted in a 20% increase in our services over the year.

I acknowledge our partners Queensland Health, Queensland Ambulance Service and Babcock MCS that enable our service to operate to a world-class standard, with an aircraft availability rate above 98%.

Looking forward the increased demand has created a challenge to the budget. We have recently employed a Business Development Manager to generate new or increased revenue streams for the service.

Thank you to all our wonderful sponsors for their continued support, RACQ, AngloAmerican, Australia Pacific LNG operated by ConocoPhillips, BMA, Coxons Australia, Glencore, Hastings Deering, MM Electrical Mining and Industrial Suppliers, Orica, Rockhampton Regional Council, Rookwood Weir Project, Santos GLNG, Thiess, Yarrabee and all the local governments and businesses that support us.

I thank all our Donors for their tireless support, from our first donor "The Old Station Fly In" which ran again this year after going into hiatus in 2017, to a bequest of over \$2 million dollars from a grazier's estate.

Finally, I thank our staff and volunteers for all their time and effort over the year and my fellow directors for their guidance throughout the year.

Clark Cooper
Chairperson

NEWS ACROSS THE REGION

September Spotlight

September 2021 proved to be a busy month for our crew. Here are just some of the missions Rescue300 completed.

RACQ CapRescue received an early morning call following a mission to the scene of a car accident near Blackwater just before 6am. A small car and a utility collided resulting in a woman becoming entrapped in her vehicle for an hour with serious injuries. QFES crews worked to remove the side door to free the patient. QAS Paramedics provided initial treatment before transporting her to Blackwater Hospital, where she was met by the Rescue300 crew and taken to Rockhampton Hospital in a critical but stable condition with significant head and chest injuries.

Later in the month, the Rescue300 crew launched into action just after midnight following the tragic news of a roof collapse at the Gregory Crinum Mine, northeast of Emerald. A 25-year-old, one of three men working on the roof before it collapsed, was seriously injured in the devastating accident. With crush injuries to his legs and pelvis, the 25-year-old underground miner was swiftly airlifted by RACQ CapRescue in a serious but stable condition to Rockhampton Hospital. It is believed that he was trapped in rubble for over four hours before emergency services were able to pull him out. The third miner to receive injuries from the incident was taken to Emerald Hospital by road ambulance in a stable condition for further treatment.

It was back-to-back missions for Rescue300 upon returning from the tragic Gregory Crinum Mine. They were promptly tasked again, this time to the vessel Grebe Arrow off the Gladstone coast. One of the onboard crew of the ship required transport after a metal object fell on his arm, resulting in suspected fractures. Upon arrival, the crew elected to land on the vessel and perform a hot unload of the crew (rotors still running). The onboard flight Paramedic and Doctor assessed the patient and prepared him for transport back to Rockhampton. Following that, a young patient who had fallen from their horse was airlifted with suspected spinal and pelvis injuries. The young boy had been working with his parents on their property near Baralaba when he fell and sustained the injuries.

Later in the month, RACQ CapRescue was tasked to a property near Yeppoon following an incident involving a barb wire fence. A 41-year-old patient was performing cattle work on a quad bike at a Farnborough property when they collided with the barb wire fence. Suffering lacerations to the neck, the onboard Rescue300 Critical Care Paramedic and Doctor met QAS Paramedics at the scene and further treated the patient for their injuries before they were airlifted to Rockhampton Hospital in a stable condition. This marked the 22nd quad bike related task our crew performed over the past 12 months.

From mine accidents to horse falls, RACQ CapRescue was kept on their toes, responding tirelessly to the many cries for help. It's all in a day's work and we're proud to be the eyes over CQ.





NEWS ACROSS THE REGION

New Year Brings Busy Times

Rescue300 had an epic start to 2022 with our crew performing numerous missions across Central Queensland. The new year started off in Dingo after the Queensland Police Service requested their assistance in searching for individuals believed to be involved in a motor vehicle accident. After a brief search the people were located by ground crews, and Rescue300 returned to base.

The following day, RACQ CapRescue was called to Rainbow Falls, in the Blackdown Tablelands after an elderly woman reportedly fell, fracturing her ankle. After a brief inspection of the area, the onboard Rescue Crew Officer was winched into the scene. Both the RCO and patient were then winched back into the aircraft where the woman was stabilised and transported to Rockhampton Hospital.

Great Keppel Island was the next destination for the crew after a 51 year old patient was reportedly suffering chest pains. The on board Doctor and Critical Care Paramedic attended to the patient before stabilising him for the flight to Rockhampton Hospital.

Inter-hospital transfers were the reason behind the next three tasks, with two patients in the one day transported from Biloela Hospital. A female in her late thirties was receiving treatment for a blood infection, while the second patient, aged in her twenties, was reportedly suffering pregnancy complications. Another patient also suffering suspected pregnancy complications required transport from Emerald Hospital.

In 2021, quad bikes were a noted concern as a common cause of rural accidents and it was just five days into 2022 when Rescue300 were tasked for that reason to a property near Dingo. Upon arrival, the 31 year old was assessed by the on-board Doctor and CCP and was treated for suspected spinal injuries, before being flown to Rockhampton Hospital in a stable condition for further scans and treatment.

There were multiple inter-hospital transfers in the days to come, including patients suffering sepsis, appendicitis, pregnancy complications, lung illness and chest pain, all were transported from smaller medical facilities to Rockhampton Hospital for further treatment.

Early on the morning of January 11th, a patient in their late seventies was found unconscious in the vicinity of Ogmore, north of Rockhampton. First responding Queensland Ambulance Service Paramedics provided initial treatment prior to the arrival of RACQ CapRescue to the scene. He was transported to Rockhampton in a stable condition.

The capability of our range within and around our region is something the Central Queensland community can rely on, as did the young patient at Monto Hospital who was taken to Bundaberg after reportedly suffering chest pains. The patient was stabilised before being transported for further treatment.

With over 400 tasks in 2021, we were already shaping up to have another busy year in 2022. The crew were on track to well and truly meet our predicted average of 1.3 tasks per day.



NEWS ACROSS THE REGION

February In Focus

In February, RACQ CapRescue performed a dramatic winch recovery off the Yeppoon coast after a yacht collided with the shoreline of Miall Island. It was a high-intensity mission with aggressive weather causing immense concern for the patient.

Around 6am, RACQ CapRescue was alerted by an activated EPIRB from a yacht that had run aground approximately 10 miles off the Yeppoon coastline. The impact of the collision caused severe damage to the 12-metre vessel and stranded the sole occupant.

It was believed the anchor had separated in strong winds around 11pm the previous night. The emergency anchor could not be attached, and the engine could not be started, leading to the vessel being destroyed when it washed ashore. RACQ CapRescue located the man in his 80s standing among the wreck on the shoreline, causing great concern. The Rescue Crew Officer (RCO) was winched to the scene to assess the situation further.

During the ordeal, the man received severe cuts and abrasions to his lower and upper limbs; and suffered dehydration and fatigue. Given the condition of the man, it was decided to winch him from the bow of the broken vessel rather than wait for assistance from the attending Yeppoon Coast Guard.

The RCO swiftly winched the patient into the aircraft, hovering 200 feet above the wreck. Rescue300 transported the man to Rockhampton Hospital, where he underwent further scans, treatment and close observation.

Special Delivery Brings Out The Sun

In May the sunshine state saw its fair share of rain. As a result, the RACQ CapRescue crew were called on to retrieve a patient who was carrying a “plus one”.

Rescue300 was tasked to Agnes Water where it was reported a patient in her 30’s was going into labour at home. The mother, Priscilla Uhr, had planned on travelling to Bundaberg for the birth of her second child, however due to flooding, the town had been completely cut off from surrounding areas.

When contractions started, the family made the decision to drive to the local ambulance station. Ms Uhr reported paramedics in Agnes Water suggested the parents stay at the QAS station to have the baby there.

Wanting a more suitable birthing area, the couple were able to find solace at a friend’s home nearby, with the Queensland Ambulance Paramedics by their side. As the weather and flooding continued to cause concern and road crews were immobilised, RACQ CapRescue took to the skies. Rescue300 landed at the local sports field to retrieve the patient who had given birth to a healthy baby girl shortly before their arrival.

The on-board medical team assessed both mother and newborn and they were flown to Gladstone Hospital.

“The helicopter ride was a bonus,” Ms Uhr said.

“The sunset was incredible, and it was a really beautiful experience to end everything with.”

VOLUNTEER ACTIVITY

Each year, RACQ CapRescue relies on the generous contribution of our volunteers to help fundraise towards the operating expenses of our Service. Our StepUp CapRescue Volunteers, supported by Thiess, continue to donate so much of their time, supporting each and every one of our events and fundraising initiatives. We sincerely appreciate their contributions and would like to thank them for helping us to raise awareness and much-needed funds.

From July 2021 to June 2022, our StepUp CapRescue Volunteers collectively volunteered over 1270 hours contributing over \$57,000* in value to our organisation (*according to Volunteer QLD). The outstanding effort of our volunteers helps to ensure RACQ CapRescue continues to be there for the people who need us most.

Over one weekend in July 2021, our volunteers assisted at four different events across the region including the RACQ CapRescue 25th Anniversary Ball, Country on Keppel, Blackwater Emergency Services Day and the Country Music Group afternoon. Although it was a huge weekend for everyone involved, our very capable volunteers were exceptional.

For the first time, we hosted two Colour Me Capricorn fun run events over two October weekends in Gladstone and Biloela. Twenty-six volunteers attended the Gladstone event, and eighteen volunteers attended the Biloela event, which included RACQ CapRescue volunteers, student and corporate volunteers. There were a number of our dedicated volunteers who stayed overnight to attend the events, giving up their weekend to assist. This highlights just how dedicated and committed our volunteers are to the Service. Together, the events raised over \$22,000 for RACQ CapRescue, which would not have been possible without the support from our volunteers.

The CBD Christmas Fair in December saw sixteen volunteers assist throughout the day with the setup, coordination and pack down of the event. Sue, one of our volunteers, was our MC for the event and had the opportunity to speak on a live broadcast with the local radio station. Our volunteers coordinated over sixty food vendors and market stalls and managed a crowd of over 6,000 people, without any staff members present. This is a testament to how reliable, efficient and trustworthy our volunteers are.

Our Youth Volunteer program has continued to grow and excel, with the addition of the Rockhampton Grammar School students in 2022. From April to June 2022, the RGS students donated over 135 volunteer hours across two major events; the Old Station Fly In & Heritage show and the Rockhampton Community Open Day. The RGS students are eager to continue volunteering with RACQ CapRescue and have put their hands up for multiple events throughout the remainder of 2022.



VOLUNTEER ACTIVITY

Our Monster Christmas Seafood Raffle and Monster Easter Seafood Raffle proved to be exceptionally popular with all tickets selling out, raising over \$18,000 combined for our Service. These raffles would not have been as successful without our volunteer's tireless ticket selling efforts by attending fundraising events, local shopping centres, markets and selling tickets to their friends, family and colleagues.

Our first major event for 2022 was Colour Me Capricorn Rockhampton held in March. Volunteer contribution for the event was outstanding with over twenty StepUp CapRescue Volunteers, which included corporate volunteers from Blackwoods and QMAG. Students from the CQUniversity Health Clinic were also on hand to provide free sports massages to participants. Over 600 participants ran, walked, danced, and strolled their way through the Kershaw Gardens, creating a vibrant atmosphere and making it a colourful success by raising over \$17,000 for RACQ CapRescue.

A quiet month in April led to a busy few weeks in May for our volunteers. From the 16th - the 22nd of May 2022, we celebrated National Volunteer Week (NVW). Throughout NVW, we shared the vital work our StepUp CapRescue Volunteers do within our community via social media, media releases, website articles, and more. RACQ CapRescue celebrated NVW with our volunteers at the Rockhampton Kershaw Gardens.

During the last weekend of May, our volunteers set a new record by clocking up over 150 volunteer hours across two major events in CQ. The busy weekend began in Raglan where the RACQ CapRescue team attended the Old Station Fly-In & Heritage Show. These two events raised \$20,000 for our service.

Across two Fridays in June, over 120 players braced the chilly weather to battle it out at the inaugural RACQ CapRescue Charity Golf Day. We had keen interest from our regular and corporate volunteers who assisted with setting up the course, registering participants, running the drinks cart, selling raffle tickets, and cooking up a storm on the BBQ.

The Rockhampton Community Open Day was held for the first time at CQUniversity. Ten CapRescue volunteers and eight student volunteers from the Rockhampton Grammar School donated over 90 hours of their time at the Sunday morning event. Volunteers assisted with the merchandise and activity stalls, directing and informing patrons at the event, cooking the BBQ, collecting entry fee donations, and dressing up as our mascot, Charlie the Chopper. The event was a huge success for the community and RACQ CapRescue.

The Country Music & Dancing afternoons, hosted by a local community group continued every second weekend in Yeppoon. This year, we saw some new faces get involved in at the event and have since continued attending every fortnight.

Other fundraising events our volunteers have attended this year included the Port City Power Basketball game, Moura Coal & Country Festival, Springsure Working Horse, Yeppoon Tropical Pinefest, Keppel Sands Pirate Fun Run, the Black Sorrows live on GKI, the Elton John show live on GKI, the Figtree Markets, Australian Rissole Championships and many cheque presentations across CQ!

RACQ CapRescue is immensely grateful for Thies, our Naming Rights Partner for the StepUp CapRescue Volunteers program. Thies has supported the program since its launch in 2017. Our partnership with Thies ensures that the StepUp CapRescue Volunteer program has a wider reach as we continue to recruit a diverse group of volunteers from around our region.



THANKS TO OUR COMMUNITY

2021 was a huge year for RACQ CapRescue, celebrating 25 years of operations, launching the new AW139 Helicopter, and hosting the spectacular 25th Anniversary Ball. Over 370 people gathered at the Rockhampton Leagues Club to celebrate the incredible milestone, enjoying dinner, drinks, music and inspirational speeches from founding members and past patients.

The 2021 RACQ CapRescue Degustation presented by QMAG, which saw a superb six-course Degustation by celebrity chef Matt Golinski, was once again a sell-out event raising over \$25,000 across the two nights. Our three Colour Me Capricorn events, held in Gladstone, Biloela (October 2021) and Rockhampton (March 2022), were also a colourful success raising close to \$40,000 between them.

The CBD Christmas Fair made a comeback in 2021 after a year off due to COVID-19 restrictions, proving to be one of our most popular community events with over sixty exhibitors and over 6,000 people in attendance.

In June 2022, we hosted the inaugural RACQ CapRescue Charity Golf Day across two days. The event was very well supported with over 120 players battling it out for the trophy.

The Rockhampton Community Open Day also in June, proved to be another popular event with hundreds of people flocking to the CQUniversity Baseball Fields to check out the RACQ CapRescue helicopter.

Throughout the year, RACQ CapRescue attended multiple fundraising events across the region including the Moura Coal & Country Festival, Yeppoon Tropical Pinefest, Springsure Working Horse, the Old Station Fly In & Heritage Show, Classics by The Dawson, and more. Attending events helps us to not only spread community awareness about our Service but also raise vital funds.

Once again, our 2021 Monster Christmas Seafood Raffle proved to be exceptionally popular, raising \$10,000 for the Service. Due to popular demand, we hosted our second Monster Easter Seafood Raffle in April 2022. The raffle, which was also a big seller, raised over \$8,000 for the Service. A big thanks must go to the effort from our volunteers and the generous donations from Rosslyn Bay Fish Market and Great Keppel Island Hideaway.

Other fundraising initiatives held throughout the year included the Play For Purpose raffles, Workplace Giving, and our Annual Appeal, which were all very well received and supported by the local community.

The support we have received throughout the year was outstanding. We would like to sincerely thank all of those who contributed to RACQ CapRescue in 2021/2022. Our team greatly appreciated the generosity of our regular donors and welcomed many new donors on board.

Local clubs, community groups and individuals continued to host events on our behalf, donating thousands of dollars to the Service. We are amazed by the level of community fundraising that has continued throughout the year and greatly appreciate the ongoing efforts by these organisations and groups. Thank you to everyone for their wonderful support!



THANKS TO OUR RESCUE300 MEMBERS

RACQ CapRescue would like to thank all our valued Rescue300 Members for jumping on board another year. In 2022, the Club that Saves Lives reached a new milestone and hit 132 members!

ADAQ - Rockhampton	Farm and Garden	Moore Australia
Almafi Cattle Company	First Grade Contract Maintenance	Movement Improvement
Anderson Consulting Engineers	Fitzpatrick Constructions	My Local IT Guy
APH Glass & Aluminium	Fitzroy Basin Association	NRG Gladstone Operating Services
Armstrong Family	Flame Developments	Barry O'Rourke Member for Rockhampton
Bayfield Cattle Co	Fleet Industries	Pat O'Driscoll Real Estate
Big Colour Works	Gas Power Industries	Phil Peel Jewellers
Blackwoods	GBA Consulting Engineers	Prestige Car Detailing
Boodles Meats	Get Logo'd	Purcells Engineering
Booroondarra Pastoral Company	GFOUR Brand	QMAG
BOQ North Rockhampton	Golding Contractors P/L	Quest Rockhampton
Brown and Hurley	Goldwind	RACQ
Buddy's Fire Sales & Service	Great Keppel Island Hideaway	Ray White Rockhampton
Butler Partners	Hastings Deering	Rees R & Sydney Jones
Butto's Diesel Service	Craig & Anita Hayes	Robert Rooney
C.T. Harris & Company Chartered Accountants	H.E.M.E Pty Ltd	Rockhampton Leagues Club
Callide Valley Toyota	Herron Todd White	Rockhampton Mini Loads
Canfell Constructions P/L	Highpoint Access	R'ton Regional Council - Airport
Capricorn Survey Group (CQ)	Hillcrest Private Hospital	Rocky's Own Transport
Cassidy Hospitality Group	Hogs Rockhampton	Ryder Machining Services P/L
CFMEU Callide Power Lodge	Hopkins Brothers	Sargent Signs
Champ Resources	Investment Collective	Shanahan Swaffield Partners
Chauvel Industrial Services	Intentional Branding Company	Shaw Haulage
Chris Warren Homes	Jemena	Silly Solly's
City Printing Works	Johnson's 4WD Repair Shop	Slater and Gordon Lawyers
Civil Support P/L	JRT Group	Smith Helicopters
Clear Waters Financial Planning	Junee Pastoral Company	SMW Group
CoCoBrew	KDF Accountants	South Geldard Lawyers
Construction Sciences	Kennas Chartered Accountants	Specsavers Rockhampton North
Coronado Curragh	Keppel Brand	Stage & Audio
CQ Gourmet Wholesale Food	Lactalis	Stanwell Power Station
CQG Consulting	Michelle Landry Member for Capricornia	STT Electrical
Cross Asia Pacific	Lawrence's Motors	Stylish Events & Hire
DC Motors	Louisa Backus Speech Pathology	Sue Neaton - Celebrant
DEPCO Drilling	Lunar Mining	The Two Professors
Dobinsons Spring & Suspension	Lupton Stewart Orthodontics	Thinkwater Rockhampton
Dr Ramesh Vasoya	Mark Bunt Menswear	Thomo's Betta Home Living
EFEX	Mater Hospital	Tim Brosnan Contracting
Emerald Carrying Company	Maynard Cattle	Tony Madden Architects & Interiors
Emerald Coaches	McCosker Contracting	Trend Interiors Tile & Carpet Court
Emerald Taxis	McMurtrie Consulting Engineers	Ultimate Flooring Xtra
Emerging Technologies P/L	Mieplace Nightclub	Vector Health
Enshaw Construction	Milne Bros	Worrells
Evans Edwards & Associates	Jake & Emma Moore	Windlab
Fair Dinkum Fresh	Maguires Welding	Williams Stock Feeds
		Yeppoon Real Estate



THANK YOU WORKPLACE GIVING

Thank you to the following organisations for their support through our Workplace Giving Program.

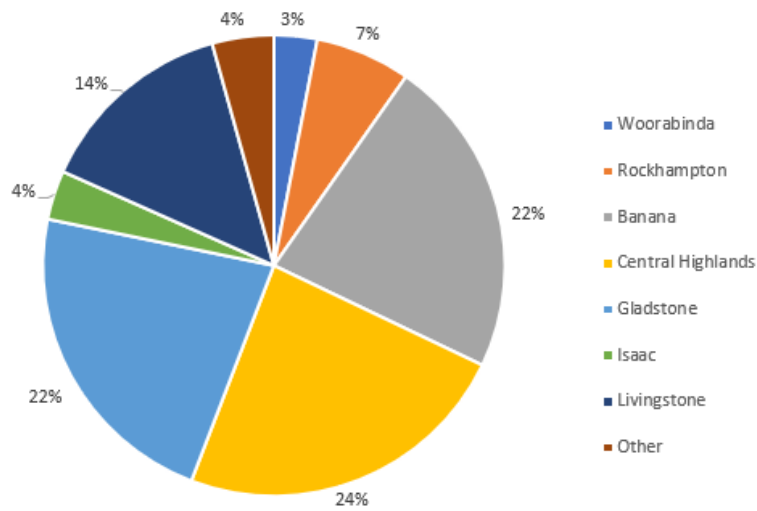


AMWU Curragh
Anglo COA
Ashton Engineering
Auswide Bank QLD
Banana Shire Council
Benevolent Aged Care
Bill Robertson Toyota
Blue Care
CFMEU
CHRC (Central Highlands Council)
CQU (Central Queensland University)
CS Energy Ltd
DC Motors
Emerald Carrying Company
Ensham Resources
Ergon Energy
Fleet Industries
Frenchville Sports Club Ltd
Fulcrum Suspension Specialists
G & S Engineering
Gladstone Area Group Apprentices Ltd
Gladstone Area Water Board
Gladstone Regional Council
Hastings Deering (Aust) Ltd
I&C Instrumentation & Electrical
Ian Weigh Motors
JBS Australia
Jellinbah Mining Pty Ltd
Kalari Pty Ltd
Keycut Services

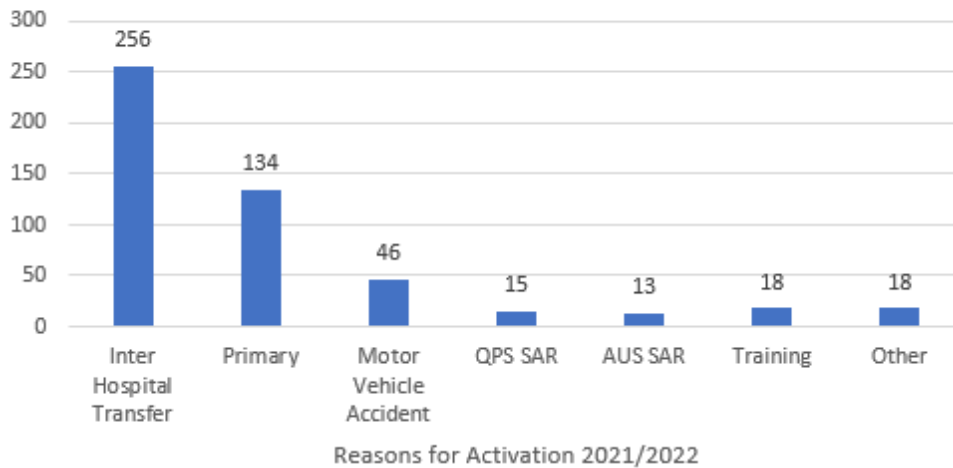
Lawrence Motors
Livingstone Shire Council
Martins Haulage
Mercy Health & Aged Care
Moore Eyes
NRG Gladstone Power Station
Prescare
QLD Correctional Services
QLD Fire & Rescue Service
QLD Health
QLD Police Service
QMAG
Queensland Alumina
Rimrock Agencies
Robo's Motorworks
Robo's Tyreworks
Rockhampton Regional Council
Rocky's Own Transport Co
Rod North & Sons Transport Pty Ltd
Sassi Australia
Shanahan Swaffield Partners
St Brendan's College
Stanwell Corporation
Sun Valley Motel
Tey's Bros (Holding) Pty Ltd
Thiess Pty Ltd
Trend Interiors Carpet & Tile Court
Tropical Auto Group
Wesfarmers Curragh Pty Ltd
Yarrabee Coal Company

ANNUAL STATISTICS

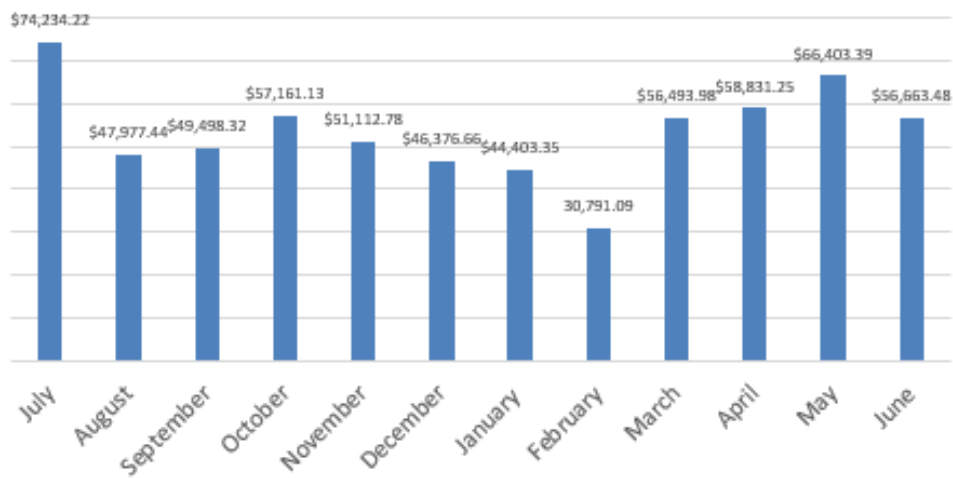
Percentage of Tasks per Region 2021/2022



Reasons for Activation 2021/2022



Fuel Costs per Month 2021/2022





Government Partner



Naming Rights Partner



High Altitude Partners



Operated by



BHP Billiton Mitsubishi Alliance

Blue Sky Partners



Lift Off Partners



Media Partners



Local Government



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